

The Western Parkland City Digital Action Plan

The Digital Action Plan sets out the vision, essential actions and desired outcomes to deliver Australia's first digitally-enabled smart city.



Focus on outcomes

We will design holistic, coordinated outcomes rather than quick fixes to single problems. We will articulate the outcomes for the citizen and make procurement and investment decisions on these outcomes rather than solely on cost. We will evaluate our success against our target outcomes so we can deliver continuous improvements.



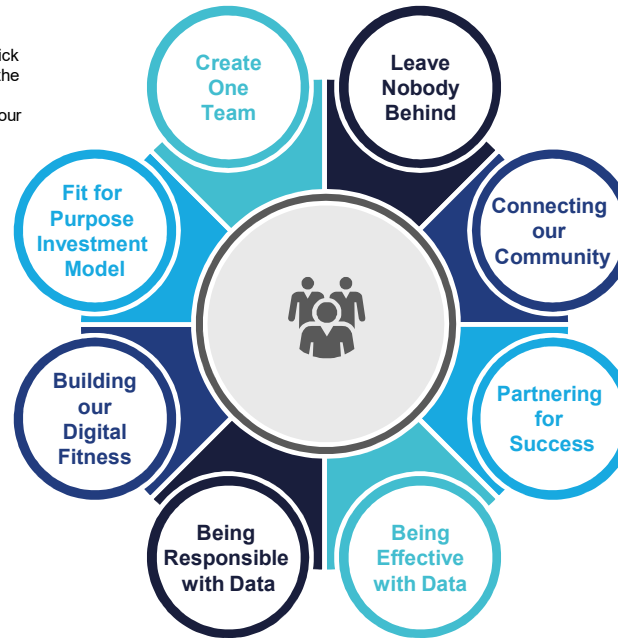
Facilitate innovation

We will not be prescriptive and will allow for iteration in solution development starting with broad problem definition and refining and deepening over time through feedback loops. We will test ideas and fail fast to inform our next steps.



Don't reinvent

We will adopt the most wide reaching standards/systems and learn from proven cases. We will not rebuild data sharing platforms and policies that already exist, and will instead adapt them to our needs. We will adopt shared infrastructure where possible but leave flexibility for commercially or new innovations.



Acknowledge gaps

We will identify and acknowledge gaps that exist in the digital landscape in Western Parkland City's journey to becoming a smart region.



Be inclusive

We will engage with all people in a way that is open, transparent and accessible. We will make sure community engagement will be broad reaching and target a diverse range of people. We will ensure ICT services and solutions are technology agnostic.



Become agile

We will become agile to embrace the rapid advancement of new technologies and respond to how new smart technologies affect the way people live, interact, study and work.



Citizen at centre

We will place citizen needs and desires at the centre when designing frameworks, plans, actions and services.



Underpinning the Digital Action Plan are the “Eight Enablers”...

Leave Nobody Behind	Connecting our Community	Partnering for Success	Being Effective with Data	Being Responsible with Data	Building our Digital Fitness	Fit for Purpose Investment Model	Create One Team
Find ways to represent citizens far and wide	Encourage the development of localised connectivity solutions	Select a shortlist of procurement models	Identify data required to solve problems	Implement a data governance framework	Baseline and map digital literacy	Identify funding and financing options	Implement a single coordination framework
Get citizens involved in solution design	Create a citizen-led ICT masterplan	Develop a coordinated approach to procurement	Implement a framework for data sharing	Investigate regulatory constraints for data management	Map existing digital programs and community networks	Develop a long term fit for purpose funding strategy	Adopt best practice project management across government
Create and implement platforms for citizen participation	Engage the community on digital solutions	Undertake proof of concept procurement pilots	Develop or adopt a platform for data sharing and analytics	Safeguard individual control of personal data	Develop or adopt a digital fitness program for citizens		Define and prioritise common problems and desired end states
		Leverage existing collaborative prospectus process		Create a register of data and ICT assets	Develop a smart government digital fitness program		Develop a unified citizen services roadmap
							Align and coordinate with region-wide policies and frameworks

Quick Wins